

# Thank you for renting with us

We want to ensure your safety and comfort while you drive, so here is some important information you must know to make your rental experience a pleasant one.



## Before you drive out the car park

Check your vehicle for damage before leaving the car park, taking special care to note any damage, items or any aspect which may be of concern to you. If damage is found outside of the fair wear and tear guidelines, immediately notify a Budget employee. Taking a few minutes to perform this inspection, will avoid you being held liable for the damage / loss when you return the car. In the event that you do notice any of the above, please ensure the damage is noted and signed on the rental agreement, alongside your signature. For your peace of mind and future convenience, this document is retained and recorded on our system.



## When parking your car

Do not hand in your keys to hotel porters or parking valet services. Hotel and parking attendants should never be allowed to park your Budget vehicle.



## Keys

Do not leave your keys with hotel reception, or unattended in your hotel room.



## When returning the vehicle

Allow sufficient time to return your vehicle to the Budget branch. Budget allows its customers a 29 minute grace period on the reserve date and time when returning their vehicles. Please ensure you return your vehicle and keys to a Budget employee only at the Budget branch. We recommend that you request an invoice before leaving the Budget branch. If you cannot wait to collect a proforma invoice, we recommend that you make a note of the following to ensure that you understand your final charges:

- Date and time of returning your vehicle;
- The odometer reading;
- The fuel gauge reading (note fuel is not included in your daily rate).



## Safety

Ensure that your vehicle is locked when left unattended. Please do not leave valuables inside the vehicle.

## Accident Procedure:

**Do NOT admit liability in the event of an accident. Doing so could constitute a breach of contract**

Please take down all details (using the Accident/Damage form provided). Where the vehicle is not drivable, call the 24 Hour Roadside and Emergency Line, who will appoint an authorised towing company to uplift the vehicle. Should the services of an unauthorised towing company be utilised, you will be held liable for the costs thereof. The Accident/Damage report form must be handed in to a Budget office within 24 hours and the matter reported to any Police Station within 24 hours of the accident occurring. In the event of injury or death, the Police must be requested to attend the scene.

E300B No

**24 Hour Roadside &  
Emergency Line**

**0800 001 669  
+27 (0) 11 387 8432**

**National  
Call Centre**

**0861 016 622  
+27 (0) 11 387 8002**

**budget.co.za**